

A Career **You Can Build** From Day One



Case Manager Programme

Career Pathway



A Career Pathway Built for Growth



Learn how lending works from the ground up while helping customers make important financial decisions.

Through hands-on experience, professional training and supported development, you'll build the skills and confidence to grow into a fully qualified Case Manager.

You'll benefit from:

- A fully funded industry qualification
- Professional career pathway with clear progression
- Paid learning and hands-on experience
- The opportunity to manage lending decisions independently

Lendology has a genuine social mission. You'll help people access finance to improve their homes, reduce energy costs and create better living conditions.

Who This Programme Is Perfect For

This programme is designed for ambitious people from a range of backgrounds. Whether you're a school, college or university leaver ready to start your career or a career switcher looking for more meaningful work.

You may already have experience in customer service, administration, retail, hospitality or even financial services and feel disillusioned by traditional corporate environments.

At Lendology, you'll build a career with purpose, supported development and the opportunity to make a genuine difference to customers and communities.

What We're Looking For

We care more about attitude and potential than previous industry experience.

You'll succeed here if you:

- Communicate confidently and clearly
- Enjoy helping people
- Are curious and willing to learn
- Have strong attention to detail
- Can stay organised and manage your workload
- Want to grow within a supportive business



"I joined with no finance experience and have been supported every step of the way. The programme gave me confidence, development and a genuine career path"

Chelsea, Case Manager CeMAP

Who are Lendology?

Lendology is an award-winning social enterprise lender and certified B Corp, working with local authorities across the UK to help people improve their homes, lives and futures.

We provide finance for home repairs, improvements and energy-efficiency upgrades but we're not a traditional lender.

Everything we do is designed to create positive social and environmental impact. Our lending decisions are made by people, for people, with fairness, empathy and expertise at the heart of every decision.

We're proud to be a values-led organisation where purpose and performance go hand in hand. We are a team of passionate, ambitious people on a mission to improve lives through inclusive finance, making the right decisions for people, every day.

At Lendology, you'll be part of a supportive, ambitious team that genuinely cares about making a difference.

"What a lovely friendly professional service we received from our loan advisor. She was very knowledgeable and so helpful that I would recommend your service"

Janette, Lendology Customer



Our values shape how we work every day



Respectful

We listen carefully and treat everyone with fairness and consideration.



Expert

We take pride in our knowledge and the positive impact we create.



Dynamic

We bring energy, ideas and continuous improvement.



Supportive

We help our colleagues, customers and partners thrive and succeed together.

The Lendology Future Case Manager Programme is a structured pathway designed to help ambitious people build a professional career from day one.

Over 18 months, you'll learn how to support customers through important financial decisions, gain a recognised industry qualification, and progress into a fully qualified Case Manager within a growing specialist lender.

As Lendology continues to grow, we're investing in future talent and creating long-term career opportunities.

You don't need previous experience in finance or lending. We're looking for people with potential, curiosity and the motivation to grow.

Why Join Lendology?

At Lendology, you'll be joining a growing, purpose-led business that believes careers should be built through opportunity, support and real development.

When you join us, you'll get:

- A structured career pathway with clear progression and salary increases
- Fully funded professional qualifications and ongoing development
- Real responsibility from day one with support throughout your journey
- Work that makes a genuine social and environmental impact
- A supportive, collaborative culture focused on helping people succeed
- A Nine Day Working Fortnight (meaning every other Friday off!)
- Real Living Wage employer status
- Post-probation 8% pension contributions and health insurance
- Above statutory holiday entitlement, plus the option to buy or sell one week of annual leave each year
- A strong emphasis on work-life balance



We're proud to be a B Corp and an Ethical Employer, with a people-first culture that values growth, balance and meaningful work.

It's an opportunity to build a long-term professional career with a company that will invest in your future from day one.

Ready to build your future with Lendology?

Sent your CV to hr@lendology.org.uk


lendology.cic

www.lendology.org.uk

Heatherton Park Studios, Bradford on Tone, Taunton TA4 1EU